



# ROM 3 Bulletin

Published by the Navy Exchange Service Command

3280 Virginia Beach Blvd., Virginia Beach, VA 23452-5724

SS17-009

30 March 2017

## CIGARETTE CONVERSION CAUSED BY NEXCOM CATALOG CHANGE

**ISSUE:** In the March catalog update, the Vendor changed the number of cigarettes in a carton for Marlboro cigarettes causing incorrect posting of on hand quantities when received in ROM 3. The catalog has been corrected. However, ships who had placed an order prior to the correction may encounter this error. The error can be corrected by the BSC programmers with a submission of a 311 ticket.

### EXAMPLE:



Dep	Category	Stock Num	Description	QOH	QOO	Cost	Ext. Cost	Retail Price
A2	Cigarette	1000000002	MARLBORO GOLD KING SIZE B	150	0	\$4.6800	\$702.0000	\$5.40
A2	Cigarette	1000000003	MARLBORO MENTHOL GOLD KIN	900	0	\$1.5870	\$1,428.3000	\$5.40
A2	Cigarette	1000000004	MARLBORO FILTER KING SIZE	906	0	\$1.6176	\$1,465.5460	\$5.40

**CORRECTIVE ACTION:** If you have placed an order for any type of Marlboro cigarettes please do not receive and submit a 311 ticket immediately for procedural guidance. The QOH shown in the table is incorrect. The order quantity is multiplied by 30 once received.

For any questions or concerns please contact Steve McLaughlin at (757)502-7478 or [steve.mclaughlin@nexweb.org](mailto:steve.mclaughlin@nexweb.org) or SHC Huff at (757)502-7480 or [Geanice.huff@nexweb.org](mailto:Geanice.huff@nexweb.org).

