



NAVAL SUPPLY SYSTEMS COMMAND
NAVY EXCHANGE SERVICE COMMAND

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NAVY EXCHANGE

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NEXCOM HISTORY

Navy Exchange Service Command (NEXCOM) has come a long way since the days when bumboats sold their wares to Sailors aboard Naval vessels in the 19th century. Back then, Sailors had to depend on these unreliable boats to get their personal items while aboard ship. The bumboats, small vessels that pulled alongside U.S. Navy ships, exchanged merchandise for money by pails lowered over the side by the crew of the Navy ship. Goods sold by the bumboats were normally inferior and sold at high prices.

By 1909, the Naval Appropriations Act established the first official resale activities, Ships Stores and Commissary Stores. In 1944, the Secretary of the Navy permitted ships stores to be operated on all Navy bases. Then in 1945, Captain Wheelock H. Bingham, SC, USNR, recommended all resale activities operate like a large chain of retail stores and a central office be established to oversee the operation of the 'Navy Resale System.'

The Secretary of the Navy approved the Bingham Plan which stated, in part, that the Ships Service Stores Ashore be operated with

non-appropriated funds. The new central office for the Navy Ships Store Office was established in Brooklyn, New York, on April 1, 1946. This command was later renamed 'Navy Exchange Service Command' and is now headquartered in Virginia Beach, Virginia.

The NEXCOM Enterprise encompasses seven business lines, boasting a workforce of 16,000 located around the globe. The command's mission is to provide quality goods and services at a savings and support Navy quality of life programs for active duty military, retirees, reservists, veterans, Department of Defense (DoD) civilians and military families. NEXCOM's parent is Naval Supply Systems Command (NAVSUP).

While Navy Clothing and Textile Research Facility (NCTRF) as well as certain positions around the NEXCOM Enterprise are financed through appropriated funds (APF), most of the NEXCOM Enterprise is a non-appropriated fund instrumentality (NAFI) of the DoD and the Department of the Navy (DoN). Therefore, most of NEXCOM's expenses are paid with its earnings and not taxpayer dollars.



NEXCOM TODAY

NEXCOM employs approximately 16,000 associates worldwide, half are military-affiliated.

There are seven core business lines within the NEXCOM Enterprise.



NAVY EXCHANGE

There are approximately 100 complexes and over 300 Navy Exchange (NEX) stores worldwide. NEX stores earn over \$2 billion in sales annually, are self-supporting, and contribute 100% of its earnings to Navy Morale, Welfare and Recreation (MWR) programs. Since 1946 to the summer of 2021, NEXCOM has contributed nearly \$3.7 billion to MWR! The NEX program is the largest of NEXCOM's seven business lines, housing a variety of retail outlets such as department and specialty stores. However, NEXs also provide necessary services to the Navy community such as barber and beauty shops, automotive centers and gas stations, food outlets and much more. NEX locations range in size from 180,000 sq. ft. malls to small mini marts and fleet stores.



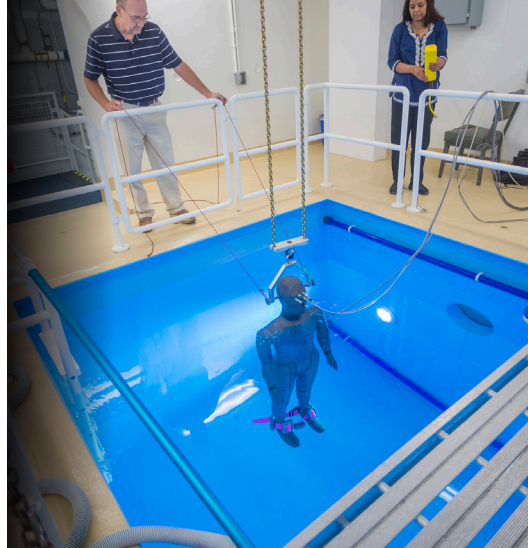
NAVY LODGE

Officially established in 1969, the Navy Lodge Program provides temporary and affordable housing for Navy families relocating as part of a permanent change of station (PCS), those on temporary duty (TDY), or on leisure travel. Today, there are 39 Navy Lodges worldwide with occupancy rates well above the private sector average, saving DoD and Sailors more than \$45 million annually. In making Navy Lodge reservations, priority is given to relocating families. However, active duty personnel, reservists, retirees, veterans and DoD personnel on official duty travel, official guests of the command, and NEXCOM associates, are eligible to use Navy Lodges. Navy Lodges are self-sustaining, and its earnings are used to cover the cost of operations as well as renovation and construction projects.



NAVY GATEWAY INN & SUITES

Navy Gateway Inns and Suites (NGIS) is a professionally managed, business-based DoD Lodging Program. NGIS contributes to mission readiness by offering quality lodging and services for a mobile military community, while keeping official travel costs to a minimum. With more than 17,000 rooms at 61 military installations worldwide, NGIS provides Priority-One lodging for the Official Temporary Duty (TDY) traveler. NGIS delivers comfortable and welcoming accommodations with cost-saving room rates for individual and group TDY travelers, PCS travelers, DoD civilians and leisure travelers, retirees, reservists and sponsored guests.



SHIPS STORE PROGRAM

Ships stores are retail outlets aboard U. S. Navy ships that provide basic necessities for Sailors. They also operate vending, laundry and barber shop facilities. Currently, there are over 130 ships stores operated under NEXCOM's technical guidance. They serve as an important part of shipboard quality of life and morale by providing Sailors with a little bit of home on the high seas. Ships stores are operated by active duty Navy Supply Corps Officers and enlisted personnel, known as Retail Services Specialists. Ships store profits support crew quality of life and the ships MWR program. A portion of the profits is distributed to the Navy's MWR Central Fund.



UNIFORM PROGRAM MANAGEMENT OFFICE

The Uniform Program Management Office (UPMO) is responsible for the execution of the Navy Uniform Program including uniform policy recommendations, product improvement, design change, uniform development and fleet introduction. UPMO's top priorities include availability, continuously improving fit, comfort, safety and durability with the goal of providing 100% customer satisfaction on all uniform items. UPMO acts as the coordinator of all stakeholders in uniform policy, and also has oversight responsibility of all uniform items sold in among the 100 NEX Uniform Shops worldwide and online at myNavyExchange.com.



TELECOMMUNICATIONS PROGRAM OFFICE

Telecommunications Program Office (TPO) serves as the Navy's program manager for all ashore and afloat unofficial personal telecommunications. The Ashore Program provides a variety of telecommunications services on Navy installations worldwide through contracts with various vendors. These services include Wi-Fi inside NEX locations, hospitals, unaccompanied housing, overseas family housing and MWR facilities such as Liberty Centers, libraries, Child Development Centers (CDC), RV parks and bowling alleys. Hospitality telecommunications services include Wi-Fi and in-room telephones at Navy Lodges and NGIS locations worldwide. TPO also provides phone service support in brigs, onboard Navy ships and for new recruits at Recruit Training Command.



NAVY CLOTHING AND TEXTILE RESEARCH FACILITY

The mission of the Navy Clothing and Textile Research Facility (NCTRF), located in Natick, Massachusetts, is to maximize the quality of life for Navy Sailors through the development, testing, and evaluation of uniforms and protective clothing worn in Navy operations and various environments. NCTRF's workforce is comprised of technical experts including textile technologists, clothing designers and physical scientists who execute multiple focus areas in the introduction, sustainment and disposal of uniforms, protective garments and personal protective equipment. NCTRF's design facility provides specialized expertise on patterning and prototyping of all types of Navy clothing. Its unique testing laboratories enable the evaluation of material and end item characteristics through standardized and developmental test methodologies.