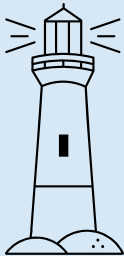


Growth Mindset Ready for What's Next

Celebrating 80 years of service is a testament to NEXCOM's ability to evolve. This month, we are embracing a Growth Mindset, the professional commitment to continuous mastery. We recognize that while we already maintain excellence in our field, there are always new developmental heights to reach. Whether it's perfecting a complex Excel sheet or refining our communication, we are moving from 'excellent' to 'exceptional'.



Caring Well-Being

We've thrived for 80 years because our associates are resilient. Caring for your well-being ensures you're ready for the future.

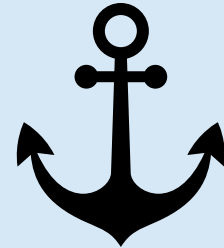
Suggested Training in LEARN:
Reducing Stress: Meditation and Visualization



Committed Problem Solving

From the first Navy Exchange in 1946 to today's global logistics, our commitment to finding solutions is what keeps us "Ready."

Suggested Training in LEARN:
Creative Problem Solving



Connected Interpreting Information

We've gone from radio and paper to instant digital data. Staying connected today means mastering how we interpret 21st-century communication.

Suggested Training in LEARN:
Critical Thinking: Critical Thinking in the Digital Age

Fairing the Lines:

Before you walk away from a patron or hit 'send' on a reply, summarize the request back to them. It takes 10 seconds and ensures we're all sailing in the same direction!

Scan the QR code to login to LEARN!



Scan the QR code to view the Newsletter on the ARC!



Growth Mindset: Ready for What's Next

April 2026

For eight decades, NEXCOM has remained steadfast in its mission to support the Navy community. As we celebrate our 80th Birthday, we recognize that our enduring legacy is not just a collection of past accomplishments, but a continuous practice of growth. Adopting a Growth Mindset, the commitment to developing our abilities through dedication and effort, is how we ensure our fleet remains ready for the next 80 years. Understanding that while we provide high-quality service every day, there are always new technical and professional heights to reach. We move from being "ready" to being "future-ready" by mastering the skills we simply haven't tackled yet.



Well-being

The foundation of a Growth Mindset is Operational Resilience. We fulfill our mission by ensuring our team is physically and mentally prepared to perform at their peak. Caring for our associates means maintaining the standards of safety and stability that allow for long-term focus and professional development. A safe and optimized workspace- whether in a Navy Lodge, a Distribution Center, or at Headquarters- is the prerequisite for learning. We cannot effectively lean into new challenges if our environment or our headspace is a source of avoidable strain. By prioritizing our resilience and workspace ergonomics, we protect our most valuable asset: our people. This maintenance provides the stamina required to tackle the complexities of the 21st century, ensuring we remain the Navy's premier provider of goods, hospitality and services.



Problem Solving

Commitment to the mission is best demonstrated through Critical Problem Solving. For 80 years, NEXCOM has thrived by finding solutions where others saw roadblocks. A Growth Mindset transforms a technical hurdle, like mastering a new Excel function or navigating a logistics snag, into a learning opportunity. This month, we are encouraging every associate to view "problems" as the raw material for growth. Instead of relying only on established routines, we are sharpening our ability to analyze data and innovate within our roles. By committing to mastering even one new technical "shortcut" or process improvement, we reclaim valuable time for the mission. We recognize that efficiency is an ongoing practice, and every solved problem is a step toward a more synchronized and effective organization.



Interpreting Information

Clear information flow is the rudder that keeps a command as broad as ours in sync. In an increasingly digital-first world, how we read and interpret messages is just as critical as how we write them. Staying Connected requires us to be experts at decoding information and verifying intent before we take action. This ensures that the "One NEXCOM" message is never lost at sea. This month, we are focusing on The Echo Technique, the practice of summarizing complex instructions back to the sender before proceeding. This simple adjustment ensures that our interpretation matches the original goal, preventing rework and reducing friction across the command. Prioritizing clarity over brevity shows a commitment to high performance and ensures that our legacy of reliable service remains intact.